

# Our Promise to You

We are thrilled that you are considering working with The Nectar Group. We don't take it lightly that you are here and reading this. We find that many people we work with have been searching for answers, even hope, and we believe you have found the right place! We know that you probably have a lot of questions and might even be skeptical about what we do, how we do it, or who we are. We look forward to answering those questions but thought it best to begin with some promises so you know what you can count on!

We promise to be honest and direct with you about the seriousness of any problems identified in testing and to be clear with realistic expectations for what will be necessary to achieve your goals.

1

We promise to present you with test scores in an understandable way and give you a plan for improving any areas of weakness. We will never just test to give you scores. We test so that we can give you answers and develop a comprehensive plan to help you reach your goals.

2

We will only recommend to you what we would for a member of our own family in the same situation.

3

When making a recommendation for a program, it will be based on what is the least amount of intervention that may be provided and still fully address all concerns and help you achieve your goals.

4

Prior to starting any program, we will discuss with you, in as much detail as you desire, all the details of the program, including program options, the time we expect the program to take, the benefits of the program, how much the program will cost, and how you will pay for the program. We promise to be upfront about all costs. There will never be any hidden charges or fees.

5

We will do our best to accommodate requests and structure programs and testing to be as convenient as possible. If you ask us, unknowingly, to structure testing or a program in a way that we know will not yield optimum results, we will not provide the intervention as requested. We will explain to you the reasons why we cannot comply with the request, and we will help you create an alternative plan that will result in maximum gains.

6

We will not do anything intentionally that would compromise the trust between you and any of our staff. If you have any concerns or hesitations about being here, we will always be eager to discuss those concerns so that we may resolve them.

7

We understand that when you choose to engage our services you trust us with your time, money, and, most importantly, yourself or your loved one. We understand that you are taking a risk and putting hope in the solutions that we provide. We promise to respect and value that trust and never take it for granted.

8

We will make every effort to fulfill our promises 100% of the time. We will work diligently to ensure that we do not recommend a program for anyone if we are not confident the program will succeed. And, if ever we make an error, we promise to correct it promptly.

9

**Again, we value you and are so excited to serve you in any way that we can!**

## What Families Are Saying About The Nectar Group



“ I can’t begin to tell you how beneficial the program has been for our son. He has had a major boost to his confidence, and his math and reading skills have grown by leaps and bounds. We are so proud of him and so thankful for what the staff, our Coach, and Nectar have done for us.”  
— Mother of a 1st grade boy

---

“ The Nectar Group’s testing and strategy have transformed my daughter! In 8 months she has become more focused, able to take on hard problems and work through them, better at comprehension and memory, and from all these factors more confident she can succeed. We, her teachers, and her coaches all appreciate the Nectar approach. We are living proof of the amazing transformational results.”  
— Parents of a 6th grade girl

---

“ With the program complete and the final assessment given, we were floored with the scores we saw on paper. We certainly believed we would see improvement but we had no idea it would be so great! Though looking back, I am not surprised because I saw it in our daughter each day through her program. Her confidence grew and she saw herself as a different person: confident and able to learn and retain valuable knowledge that she had not believed possible previously. We have seen such improvement in her ability to listen to directions and follow through in basketball, which is huge, and in all of her classes at school. The time and money could not have been better spent. We are so very, very pleased!”  
— Valor Administrator and Parent of a junior girl

---

“ Words can’t describe our experience with The Nectar Group. They were always so on top of everything. Their communication with the parents was terrific, too. I think the coaches had a SIGNIFICANT impact on my daughter’s self-esteem and her drive to get to the next level. I would 100% recommend The Nectar Group to anyone, and I already have. I loved how convenient it was with the sessions being at her school. Thank you all from the bottom of our hearts!”  
— Mother of an 8th grade girl

---

“ Our experience with Nectar and the instructors was top notch. Our son’s progress was head and shoulder above other programs we had tried. Andrea and her staff made a customized and detailed plan based on the shortcomings we had in order to help our son achieve the results we needed. The investment of time and money was well worth it. We would avidly recommend Nectar to anyone.”  
— Parents of a 5th grade boy

---